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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known	
Application Number				09/391,335	
Filing Date				SEPTEMBER 7, 1999	
First Named Inventor				RAYMOND A. JOAO	
Art Unit				3626	
Examiner Name				A. KALINOWSKI	
Attorney Docket Number				RJ026	

U.S. PATENT DOCUMENTS					
Examiner Initials ¹	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number - Kind Code ² (if known)			
<i>de</i>		US5,852,824	12-22-1998	BROWN	
<i>de</i>		US5,806,042	09-08-1998	KELLY, ET AL.	
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<i>de</i>		US5,630,073	05-13-1997	NOLAN	
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Examiner Name	A. KALINOWSKI
Attorney Docket Number	RJ026

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

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Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.

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LESLIE L. LESNICK, ET AL., CREATING COOL
INTELLIGENT AGENTS FOR THE NET, 1997, IDG BOOKS
WORLDWIDE, INC. U.S.A.



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**ALPER CAGLAYAN, ET AL., AGENT SOURCEBOOK A
COMPLETE GUIDE TO DESKTOP, INTERNET, AND
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JERRY S. ROSENBLOOM, THE HANDBOOK OF EMPLOYEE BENEFITS, 1996, MCGRAW-HILL, U.S.A.

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